

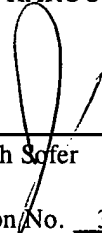
- Includes all independent and single dependent claims and all claims referred to in multiple dependent claims. See 37 C.F.R. § 1.75(c).

- ☐ Charge fee to Deposit Account No. 19-2825 . Order No. \_\_\_\_\_
- ☒ The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, or credit any overpayment to Deposit Account No.19-2825. Order No. 886-131US.
- ☐ \_\_\_\_\_ Page(s) of substitute Sequence Listing
- ☐ \_\_\_\_\_ Computer disk(s) containing substitute Sequence Listing
- ☐ Statement under 37 C.F.R. § 1.825(b) that the computer and paper copies of the substitute Sequence Listing are the same.
- ☐ A check in the amount of \$0.00 to cover the filing fee is attached.

Respectfully submitted,

SOFER & HAROUN L.L.P.

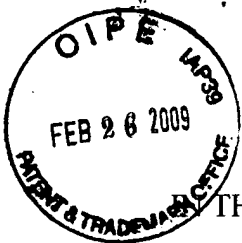
Dated: February 23, 2009

By:  \_\_\_\_\_  
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Attorney Docket No. 886-131us

THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Nguyen

Baumeister et al.

Art Unit: 2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING  
CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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**Mail Stop AF**

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

**AMENDMENT**

S I R:

In response to the Office action dated October 21, 2008, please amend the above-identified application as follows. A Petition for a One Month Extension and an RCE are enclosed.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 13 of this paper.